

Title : Administrative Support I **Job Code :** 401

Salary : \$1,667.00 (Monthly) **Grade :** 4

Tenured: YES

Job Departments

• Administrative Services - Accounting, Purchasing, Printshop, Reception

- Administrative Services Auditing Services
- · Court Services Records and Statistics
- Drug Court
- · Court Services Education
- Technology Services
- Juvenile Services
- · Office Of General Counsel
- Pretrial Services
- · Court Services Mediation
- Court Services Clerk Services
- Court Services Court Interpreting
- Court Services
- Administrative Services Real Property
- Administrative Services

Purpose

RESPONSIBLE FOR ADMINISTRATIVE AND CLERICAL DUTIES SUPPORTING THE DEPARTMENT STAFF AND PROGRAMS, INCLUDING THE PREPARATION, REVIEW, AND MAINTENANCE OF DEPARTMENT RECORDS AND POLICIES.

Required Qualifications

Education: High School Graduate or GED

Education Substitute: None

Experience: 1 Year of Work Experience

Job Skills/Abilities

- BASIC COMPUTER SKILLS
- EFFECTIVE COMMUNICATION SKILLS WRITTEN AND ORAL
- SOME TRAVEL MAY BE REQUIRED
- MICROSOFT OFFICE

Job Preferred Knowledge

CUSTOMER SERVICE EXPERIENCE

Job Duties

- MAY ANSWER DEPARTMENT PHONE CALLS
- MAY COORDINATE SCHEDULES AND/OR TRAVEL FOR STAFF AND/OR CONFERENCES/MEETINGS
- MAY PREPARE AND MAINTAIN A VARIETY OF DEPARTMENTAL DOCUMENTS AND RECORDS, INCLUDING DATABASES
- MAY MONITOR AND ORDER DEPARTMENT SUPPLIES AND/OR EQUIPMENT
- MAY MAINTAIN DEPARTMENT INVENTORY
- MAY ASSIST WITH INDIVIDUAL DEPARTMENT DUTIES SUCH AS SPECIAL PROJECTS, GRANTS, SITE VISITS, SITE
 AUDITS, COMPILATION OF JURY LISTS, TRACKING OF LEGISLATIVE BILLS AND OTHER INDIVIDUAL DEPARTMENT
 RELATED TASKS
- MAY PERFORM DEPARTMENT PERSONNEL FUNCTIONS

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Job Duties

- MAY PRODUCE AND ASSESS REPORTS TO ASSIST IN STATEWIDE MANAGEMENT
- MAY HANDLE SPECIALIZED PROGRAM ELEMENTS IN THE ABSENCE OF MANAGERS
- OTHER DUTIES AS ASSIGNED

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Title : Administrative Support II **Job Code :** 501

Salary: \$1,784.00 (Monthly) **Grade:** 5

Tenured: YES

Job Departments

• Administrative Services - Accounting, Purchasing, Printshop, Reception

- Administrative Services Auditing Services
- Court Services Records and Statistics
- Drug Court
- · Court Services Education
- Technology Services
- Juvenile Services
- · Office Of General Counsel
- Pretrial Services
- Court Services Mediation
- Court Services Clerk Services
- Court Services Court Interpreting
- Administrative Services Real Property
- Administrative Services

Purpose

RESPONSIBLE FOR ADMINISTRATIVE AND CLERICAL DUTIES SUPPORTING THE DEPARTMENT STAFF AND PROGRAMS, INCLUDING THE PREPARATION, REVIEW, AND MAINTENANCE OF DEPARTMENT RECORDS AND POLICIES.

Required Qualifications

Education: High School Graduate or GED

Education Substitute : None

Experience : 2 Years of Related Experience

Job Required Knowledge

• 2 YEARS OF RELATED EXPERIENCE MUST BE COURT EXPERIENCE

Job Skills/Abilities

- BASIC COMPUTER SKILLS
- · EFFECTIVE COMMUNICATION SKILLS WRITTEN AND ORAL
- SOME TRAVEL MAY BE REQUIRED

Job Preferred Knowledge

CUSTOMER SERVICE EXPERIENCE

Job Duties

- MAY ANSWER DEPARTMENT PHONE CALLS
- MAY COORDINATE SCHEDULES AND/OR TRAVEL FOR STAFF AND/OR CONFERENCES/MEETINGS
- MAY PREPARE AND MAINTAIN A VARIETY OF DEPARTMENTAL DOCUMENTS AND RECORDS, INCLUDING DATABASES
- MAY MONITOR AND ORDER DEPARTMENT SUPPLIES AND/OR EQUIPMENT
- MAY MAINTAIN DEPARTMENT INVENTORY
- MAY ASSIST WITH INDIVIDUAL DEPARTMENT DUTIES SUCH AS SPECIAL PROJECTS, GRANTS, SITE VISITS, SITE
 AUDITS, COMPILATION OF JURY LISTS, TRACKING OF LEGISLATIVE BILLS AND OTHER INDIVIDUAL DEPARTMENT
 RELATED TASKS

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Job Duties

- MAY PERFORM DEPARTMENT PERSONNEL FUNCTIONS
- MAY PRODUCE AND ASSESS REPORTS TO ASSIST IN STATEWIDE MANAGEMENT
- MAY HANDLE SPECIALIZED PROGRAM ELEMENTS IN THE ABSENCE OF MANAGERS
- OTHER DUTIES AS ASSIGNED

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Title : Administrative Support III **Job Code :** 601

Salary : \$1,909.00 (Monthly) **Grade :** 6

Tenured: YES

Job Departments

• Administrative Services - Accounting, Purchasing, Printshop, Reception

- · Administrative Services Auditing Services
- Court Services Records and Statistics
- Drug Court
- · Court Services Education
- Technology Services
- Juvenile Services
- · Office Of General Counsel
- Pretrial Services
- · Court Services Mediation
- Court Services Clerk Services
- Court Services Court Interpreting
- Administrative Services Real Property
- Administrative Services

Purpose

RESPONSIBLE FOR ADMINISTRATIVE AND CLERICAL DUTIES SUPPORTING THE DEPARTMENT STAFF AND PROGRAMS, INCLUDING THE PREPARATION, REVIEW, AND MAINTENANCE OF DEPARTMENT RECORDS AND POLICIES.

Required Qualifications

Education: High School Graduate or GED

Education Substitute : None

Experience : 3 Years of Related Experience

Job Required Knowledge

• 3 YEARS OF RELATED EXPERIENCE MUST BE COURT EXPERIENCE

Job Skills/Abilities

- BASIC COMPUTER SKILLS
- · EFFECTIVE COMMUNICATION SKILLS WRITTEN AND ORAL
- SOME TRAVEL MAY BE REQUIRED
- MICROSOFT OFFICE

Job Preferred Knowledge

CUSTOMER SERVICE EXPERIENCE

Job Duties

- MAY ANSWER DEPARTMENT PHONE CALLS
- MAY COORDINATE SCHEDULES AND/OR TRAVEL FOR STAFF AND/OR CONFERENCES/MEETINGS
- MAY PREPARE AND MAINTAIN A VARIETY OF DEPARTMENTAL DOCUMENTS AND RECORDS, INCLUDING DATABASES
- MAY MONITOR AND ORDER DEPARTMENT SUPPLIES AND/OR EQUIPMENT
- MAY MAINTAIN DEPARTMENT INVENTORY

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Job Duties

- MAY ASSIST WITH INDIVIDUAL DEPARTMENT DUTIES SUCH AS SPECIAL PROJECTS, GRANTS, SITE VISITS, SITE
 AUDITS, COMPILATION OF JURY LISTS, TRACKING OF LEGISLATIVE BILLS AND OTHER INDIVIDUAL DEPARTMENT
 RELATED TASKS
- MAY PERFORM DEPARTMENT PERSONNEL FUNCTIONS
- MAY PRODUCE AND ASSESS REPORTS TO ASSIST IN STATEWIDE MANAGEMENT
- MAY HANDLE SPECIALIZED PROGRAM ELEMENTS IN THE ABSENCE OF MANAGERS
- OTHER DUTIES AS ASSIGNED

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Title : Field Representative I **Job Code :** 819

Salary : \$2,185.00 (Monthly) **Grade :** 8

Tenured: YES

Job Departments

· Court Services - Clerk Services

Purpose

Responsible for providing services to the Circuit Court Clerks in general, and monitoring compliance with the policies and procedures specified in the Clerks' manual.

Required Qualifications

Education: 4 Year College Degree in Related Field

Education Substitute : Experience for Degree @ 1:1

Experience: 1 Year of Work Experience

Job Required Knowledge

- 4 Year Degree must be in business, public administration, criminal justice or related field
- 1 year experience must be in a Circuit Clerk's office
- Experience in a Circuit Clerk's office will substitute 1:1 for the education requirement

Job Skills/Abilities

- THOROUGH UNDERSTANDING OF THE CURRENT CASE MANAGEMENT SYSTEM
- GOOD WRITTEN AND ORAL COMMUNICATION COMPUTER SKILLS
- ABILITY TO TRAVEL STATEWIDE
- POSSESS A VALID DRIVER'S LICENSE

Job Duties

- PERFORMS DUTIES RELATED TO CASE MANAGEMENT PROCEDURES
- RESOLVES PROBLEMS RELATING TO PROCEDURES AND CASE MANAGEMENT
- PERFORMS THE DUTIES OF A DEPUTY CLERK IN AN EMERGENCY SITUATION
- PREPARES FIELD VISIT REPORTS
- TRAINS DEPUTY CLERKS
- TRAVELS STATEWIDE
- OTHER DUTIES AS ASSIGNED BY DIVISION MANAGER OR EXECUTIVE OFFICER

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Title: Field Representative II Job Code: 938

Salary: \$2,366.00 (Monthly) **Grade**: 9

Tenured: YES

Job Departments

· Court Services - Clerk Services

Purpose

Responsible for providing services to the Circuit Court Clerks in general, and monitoring compliance with the policies and procedures specified in the Clerks' manual.

Required Qualifications

Education: 4 Year College Degree in Related Field

Education Substitute : Experience for Degree @ 1:1

Experience : 1 Year of Related Experience

Job Required Knowledge

- 3 years of related experience must be as a Field Representative I
- 4 year degree must be in business, public administration, criminal justice or related field
- Experience in a Circuit Clerk's office will substitute 1:1 for the education requirement

Job Skills/Abilities

- POSSESS A THOROUGH UNDERSTANDING OF THE CURRENT CASE MANAGEMENT SYSTEM
- GOOD WRITTEN AND ORAL COMMUNICATION
- ABILITY TO TRAVEL STATEWIDE
- POSSESS A VALID DRIVER'S LICENSE
- ABILITY TO USE A COMPUTER

Job Duties

- ASSIST WITH COMPILATION OF MANUALS
- PERFORM ALL DUTIES OF FIELD REPRESENTATIVE I
- · ASSIST WITH THE TRAINING OF DEPUTY CLERKS
- REVIEW AND MAKE RECOMMENDATIONS RE LEGISLATION IMPACTING CASE MANAGEMENT PROCEDURES
- OTHER DUTIES AS ASSIGNED

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Title: Field Representative III Job Code: 1039

Salary: \$2,603.00 (Monthly) **Grade**: 10

Tenured: YES

Job Departments

· Court Services - Clerk Services

Purpose

Responsible for providing services to the Circuit Court Clerks in general, and monitoring compliance with the policies and procedures specified in the Clerks' manual.

Required Qualifications

Education: 4 Year College Degree in Related Field

Education Substitute: Experience for Degree @ 1:1

Experience: 3 Years of Related Experience

Job Required Knowledge

- 3 years related experience must be as field representative II
- 4 year degree must be in business, public administration, criminal justice, or closely related field
- Experience in the Circuit Clerk's office will substitute 1:1 for education requirement

Job Skills/Abilities

- THOROUGH UNDERSTANDING OF CURRENT CASE MANAGEMENT SYSTEM
- GOOD COMMUNICATION AND COMPUTER SKILLS
- MUST BE ABLE TO TRAVEL STATEWIDE
- MUST HAVE A VALID DRIVER'S LICENSE

Job Duties

- ASSIST WITH THE COMPILATION OF MANUALS
- PERFORM ALL DUTIES OF FIELD REPRESENTATIVE I AND FIELD REPRESENTATIVE II
- TRAIN DEPUTY CLERKS
- PREPARE TRAINING MATERIALS
- REVIEW LEGISLATION FOR IMPACT ON CASE MANAGEMENT PROCEDURES
- OTHER DUTIES AS ASSIGNED

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Title : Field Representative Supervisor **Job Code :** 1134

Salary : \$2,863.00 (Monthly) **Grade :** 11

Tenured: YES

Job Departments

· Court Services - Clerk Services

Purpose

RESPONSIBLE FOR SUPERVISING FIELD REPRESENTATIVES IN MONITORING COMPLIANCE WITH THE CIRCUIT COURT CLERKS' MANUAL.

Required Qualifications

Education: High School Graduate or GED

Education Substitute: Experience for Degree @ 1:1

Experience: 4 Years of Related Experience

Job Required Knowledge

4 YEARS EXPERIENCE MUST BE COURT EXPERIENCE

Job Skills/Abilities

- THOROUGH UNDERSTANDING OF CURRENT CASE MANAGEMENT SYSTEM
- GOOD COMMUNICATION AND COMPUTER SKILLS
- MUST BE ABLE TO TRAVEL STATEWIDE
- MUST HAVE A VALID DRIVER'S LICENSE

Job Duties

- SUPERVISION OF ALL FIELD REPRESENTATIVES
- ASSIST WITH COMPILATION OF MANUALS
- PERFORM ALL DUTIES OF FIELD REPRESENTATIVE I
- TRAIN DEPUTY CLERKS
- PREPARE TRAINING MATERIALS
- REVIEW LEGISLATION FOR IMPACT ON CASE MANAGEMENT PROCEDURE
- OTHER DUTIES AS ASSIGNED

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Title : Project Specialist **Job Code :** 1142

Salary: \$2,863.00 (Monthly) **Grade:** 11

Tenured: YES

Job Departments

Technology Services

· Court Services - Clerk Services

Purpose

Responsible for projects affecting electronic management systems for the Court of Justice.

Required Qualifications

Education: High School Graduate or GED

Education Substitute: None

Experience : 7 Years of Related Experience

Job Required Knowledge

- 7 YEARS RELATED EXPERIENCE MUST BE COURT EXPERIENCE
- 5 YEARS DIRECT EXPERIENCE WITH CURRENT CASE MANAGEMENT SYSTEM (I.E. KY COURTS II) or SYSTEM RELATED TO ELECTRONIC PROJECT
- GENERAL UNDERSTANDING OF COMPLIMENTARY CASE MANAGEMENT SYSTEMS (I.E. COURTNET)
- GENERAL UNDERSTANDING OF NEW ELECTRONIC SYSTEMS OR KNOWLEDGE OF UNDERLYING MANUAL PROCESS THAT ELECTRONIC SYSTEM IS DESIGNED

Job Skills/Abilities

- INTERMEDIATE KNOWLEDGE OF MICROSOFT OFFICE SUITE 2003 OR HIGHER
- EXCELLENT VERBAL AND WRITTEN COMMUNICATION SKILLS
- ABILITY TO TEACH AND PRESENT INFORMATION TO SMALL-TO-LARGE GROUPS
- ABILITY TO TRAVEL STATEWIDE
- MUST HAVE A VALID DRIVER'S LICENSE

Job Duties

- LIAISON WITH KCOJ AND JUSTICE COMMUNITY CASE MANAGEMENT SYSTEMS (CMS) PARTNERS TO FACILITATE COMPLETE AND ACCURATE ELECTRONIC COURT RECORDS (ECR).
- FACILITATE PROCEDURAL CHANGES THAT WILL ENHANCE ECR AS WELL AS CMS
- COORDINATE OR ASSIST OTHER AOC DEPARTMENTS WHEN NEEDED ON PROJECTS THAT HAVE OVERLAPPING BUSINESS PROCESSES
- CONDUCT TESTING SESSIONS TO ENSURE CMS AND ECR MEET STATEWIDE COURT REQUIREMENTS
- COORDINATE CMS PROGRAMMATIC TESTING PROCEDURES TO MEET DEVELOPMENT AND IMPLEMENTATION TIMELINES
- PROMOTE SECURITY OF CMS AND ECR
- TRAIN COURT STAFF IN A CLASSROOM OR WORK SETTING
- PREPARE TRAINING MATERIAL AND ELECTRONIC SYSTEM MANUALS
- REVIEW LEGISLATIVE CHANGES AND ASSIST WITH DEVELOPMENT OF BUSINESS PROCESS OR SOLUTIONS
- ASSESS SCOPE OF PROJECTS TO ASSIST WITH PRIORIZATION AND ALLOCATION OF RESOURCES
- OTHER DUTIES AS ASSIGNED

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Title: Senior Clerk - Temporary Job Code: 203

Salary : \$100.00 (Daily) **Grade :** 2

Tenured: NO

Job Departments

· Court Services - Clerk Services

Purpose

Responsible for providing services of a deputy clerk in a time of vacancy or absence of adequate staff in various Circuit Clerk offices

Required Qualifications

Education: High School Graduate or GED

Education Substitute: None

Experience: Retired and at least 2 years related experience

Job Required Knowledge

- Shall have a minimum of two (2) years experience commensurate with the position to be filled
- Must be retired at the time of application to the Program for more than thirty (30) days pursuant to applicable state retirement guidelines

Job Duties

- Entry of accurate data into the Court of Justice case management system
- File and retrieve legal documents and court records
- Notify counsel of record/parties as necessary
- Issue driver's licenses and state identification cards
- · Assist public concerning the status of court cases
- Attend court and serve as a bench clerk
- · Collect fines and fees as necessary
- · Other duties as assigned

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